

## **Field Tester – Global ATM study**

### **PSQ:**

Payment Service Quality (PSQ) is a small market research company performing field testing/auditing studies based on mystery shopping for the electronic payment industry.

The company is eight years old and is based in Bordeaux.

For more information please have a look at our website: <https://www.my-psq.com/>

### **Job Description:**

PSQ has been contracted by a leader in the payment industry to test specific live bank cards at ATMs and stores worldwide.

PSQ is looking for a self-employed individual to issue up to 5 Visa debit cards under their name at specific local banks in their country and carry out a certain number of transactions with the payment cards in various countries. This person will travel to foreign countries and test the set of cards recently issued at specific ATMs and merchants. The field tester will have to capture the agreed information during the test and will report the data on a paper questionnaire. At the end of each day, the tester will log the data electronically into PSQ secure online application and scan all the corresponding transaction receipts into the server. The recruited tester will also need to take photos of screens at ATMs and upload them to the server.

### **Location:**

This study is to take place in several countries. The tester will travel to each country and perform a minimum of transactions in each city. Each trip will last in average between 3 to 5 days. The frequency of each trip would be agreed in advance with PSQ.

### **Contract:**

PSQ has established a legal agreement for the provision of the services that describes the responsibilities of both parties.

### **Remuneration:**

Through their invoice, the tester will charge PSQ 3 flat fees for their service. One for the issuance of up to 5 cards, one for travelling abroad and another for the transactions carried out.

50% of the invoice will be paid in advance while the other 50% will be paid on completion of the testing. With this down payment the tester is expected to pay for their travel costs and fund each card for testing.

The down payment will be greater than the cost of the expenses which will allow the tester to have full control and flexibility of their expenses.

**Skills & Requirements:**

- Responsible, reliable and highly autonomous
- Detailed oriented and organized
- Well-travelled
- Self-employed
- Resident of Canada (must be able to open bank accounts in their name)

**Expected start date:** January/February 2020

Should you wish to apply, please send your CV to [jobs@my-psq.com](mailto:jobs@my-psq.com). Many thanks.